

Where applicable have you provided the following:

- Completed Claim form**
- Proof of loss for everything claimed**
- Repairers report**
- Replacement quotation(s)**
- Repair Invoice(s)**
- Police report**
- Third Party details**
- Letter of Demand**

Emergency after-hour's service

Lumley has a 24 hours a day, 7 days a week, 365 days a year emergency after-hours claims service. Brokers can contact their local Lumley office after-hours for automatic call connection.

Lumley Banking and Payment information

Lumley Insurance banking details

Institution : Westpac Bank
Account Name : Wesfarmers Limited - LG
BSB Number : 036 - 000
Account : 661612
Lodgement Ref : Lumley Claim Number

An Insured can pay their Excess by a number of methods:

Cheque;
Direct deposit;
Visa or MasterCard;
Pay Excess to repairer and have it deducted from final repairer invoice

Third Party's can make recovery payments via a number of facilities:

Cheque;
Direct deposit;
Visa or MasterCard (one off payment only);
Direct Debit; arranged against Third Party bank account for recovery by regular instalments.